



PUBLIC INQUIRY UNIT
P.O. BOX 944255
SACRAMENTO, CA 94244-2550
(916) 322-3360
TOLL FREE: (800) 952-5225
TTY: CA Relay Service
(800) 735-2922

June 20, 2017

PIU: 749801

Mr. Eric Babson
1094 Cragmont Avenue
Berkeley, CA 94708-1434

Dear Mr. Eric Babson:

Thank you for contacting the Office of the Attorney General regarding your consumer complaint. Often it is only through letters from concerned and responsible citizens that our office becomes aware of consumer problems.

Complaints are used to develop information about patterns of business activity which might indicate the need for formal investigation or law enforcement action by our office. Complaints often bring early warning of what promises to be a pervasive scam or systematic violation of California law. If a pattern is discovered, what originated as a private dispute may become a matter of broad public interest and thus warrant intervention by our office under California consumer protection laws.

We do want to inform you, however, that our office is prohibited by law from representing individual citizens in legal matters. We do, within the limits of our resources, bring lawsuits for violations of California law in cases of statewide significance. However, our role in any legal action against a company is on behalf of all of the people of California.

Please be assured that your information will be retained in our consumer files and is of importance in helping this office take appropriate action to protect consumers.

Sincerely,

A handwritten signature in blue ink, appearing to read "Susana Fernandez".

Susana Fernandez
Public Inquiry Unit

For **XAVIER BECERRA**
Attorney General



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April 6, 2017

PIU: 740246

Mr. Eric Babson
1094 Cragmont Avenue
Berkeley, CA 94708-1434

Dear Mr. Eric Babson:

Thank you for your correspondence to the Office of the Attorney General.

We appreciate being apprised of your perspective in this important area. Many difficult challenges lie ahead, and the Attorney General believes the views of individual citizens will play an invaluable role in guiding his office's efforts to meet those challenges.

Again, thank you for sharing the comments and views expressed in your correspondence. We always appreciate hearing from citizens on matters of public concern.

Sincerely,

A handwritten signature in blue ink, appearing to read "Casey Hallinan".

Casey Hallinan
Public Inquiry Unit

For **XAVIER BECERRA**
Attorney General